Your Access to Career

Customer Service Specialist (m/f)

MAGNETIC is a leading manufacturer of vehicle barriers and pedestrian access systems. We develop, manufacture and sell products and services via our subsidiaries and sales partners around the world.

For our site in Schopfheim we are looking for a

Customer Service Specialist (m/f)

As a member of the Customer Service Team, you are a part of the interface between our customers and our company ensuring a smooth handling of our customer's orders.

Your tasks

- You will be the point of contact to our national and international customers, either by phone or Email
- You check customer's requests about their orders and clarify those with the relevant departments
- You will provide support to our Sales and Field force to clarify customer's queries about their orders
- You register orders and prepare invoices and credit notes
- And you will deliver support on national and international exhibitions

What we expect

- A passed vocational apprenticeship or similar professional background
- Relevant experience "on the job"
- Very good knowledge of spoken and written English
- Further language skills, especially in French, will be considered a plus
- Knowledge of SAP

What we offer

- Working for a Hidden Champion and German market leader – you probably do not know it yet, but already now you deal with us on a daily basis
- Our innovative products are created in one of the most attractive regions in Germany. For making sure you can enjoy this, we provide flexible working hours, for reconciling work and private life.
- You know your professional goals? We support your individual development.
- In our company, distances are short – You find your working place within a familial and cooperative environment where we live an open-door policy up to the management.

Did we raise your interest?
Please send your informative application with your salary expectations to:

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Member of FAAC group